

OrthoTHERM™

Smart Heating Pad

IMPORTANT SAFETY INSTRUCTIONS SAVE FOR FUTURE USE

GARDEZ LES MESURES DE SÉCURITÉ IMPORTANTES POUR LES UTILISATIONS ULTÉRIEURES



READ THE USER MANUAL BEFORE USING THE DEVICE FOR ALL SAFETY AND OPERATIONAL INSTRUCTIONS AND INFORMATION ON OUR LIMITED WARRANTY.

If a user manual was not provided, scan the QR code at the end of this document to download the manual.

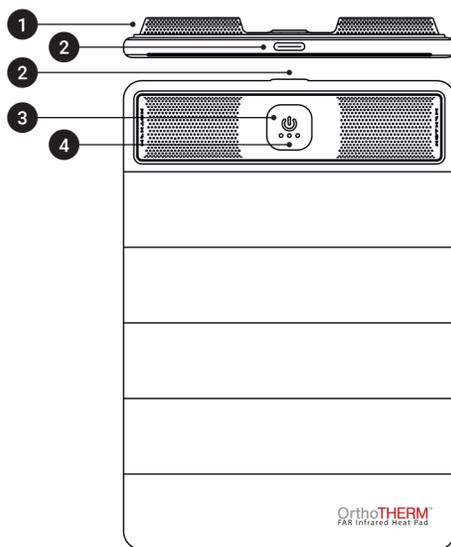
CLEANING, MAINTENANCE & STORAGE

- The device is not waterproof or machine washable. Do not allow excess water or liquids to enter the product.
- To prevent build up of dirt and contaminants, regular cleaning is suggested.
- To clean, gently wipe the exterior with a warm water dampened microfiber cloth. If disinfection is necessary, manufacturer approved cleaners can be used in accordance with the instructions. Recommended disinfectants include:
 - Clorox® Disinfecting Wipes
 - Lysol® Disinfecting Wipes
 - Amazon® Disinfecting Wipes
- Keep device away from heat sources, liquids, and children.
- The device should be stored indoors, in a regulated environment between 50 and 80°F.

SPECIFICATIONS

- AC Charger:
 - INPUT: ~100-240V 50/60Hz - 1.7A
 - OUTPUT: 20.0VDC - 2.25A.
- Heat Settings (Approximate):
 - Level 1: 110°F (43°C)
 - Level 2: 120°F (49°C)
 - Level 3: 130°F (54°C)
- Weight: 4.0 lbs / 1.8 kg
- Timer: Adjustable 10, 20, 30 minutes - Automatic shut off
- Pad Size: 14.7 in x 11 in (37.3cm x 27.9cm)

PRODUCT OVERVIEW



- 1 Batteries
- 2 Charging Port
- 3 Power Button
- 4 Indicator LED Lights

- Water Resistant Rating: IPX3
- Designed and Engineered in Boise, ID USA.

OPERATING CONDITIONS

Temperature: 60°F - 85°F
Humidity: <= 85% Relative Humidity (RH)

STORAGE CONDITIONS

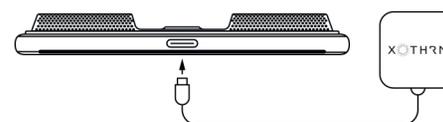
Less than 1 month: 32°F (0°C) to 120°F (50°C) and < 85% RH
Less than 3 months: 32°F (0°C) to 104°F (40°C) and < 85% RH
Less than 1 year: 32°F (0°C) to 85°F (30°C) and < 85% RH

TRANSPORTATION CONDITIONS

32°F (0°C) to 104°F (40°C) and < 85% RH
Do not expose the device to temperature extremes (<32°F/0°C or >120°F/50°C) nor excessive humidity (>85%RH)

OPERATING INSTRUCTIONS

CHARGING



- The device should only be used with a charger approved by XOTHRM.
- Fully charge the battery before the first use. This may take up to three (3) hours.
- Press the power button briefly to display the battery level, which is indicated by illuminated LEDs.
 - 1 LED: <33%
 - 2 LEDs: 33%-66%
 - 3 LEDs: >66%
- To charge, connect the power supply to the device's charging port and plug into an outlet.
- When actively charging, the device's LED lights will flash to indicate battery status, and the device will beep to confirm a successful connection.
- Full charge is indicated when all LED lights become solid and remain illuminated.
- It is not recommended to fully deplete the battery between charges.
- The device may be recharged at any time, regardless of battery level.
- The charger should not be used if it has suffered any structural damage.



Read the Instructions for Use (IFU)



Class III Equipment



Do not dry clean



Do not wash



Do not bleach



Wash by hand



Do not insert pins



Not to be used with very young children (0-3 years)



Caution



Do not use folded or rucked



IEC 60335-1,-2-17
EN 60335-1,-2-17



UL 60335-1,-2-17
CAN/GSA C22.2 NO. 60335-1,-2-17
E115762



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

OPERATING

- Prior to operating, ensure the battery is adequately charged.
- Place the device on the desired body part. The sunburst logo on the bottom of the device should be centered over the most central location of where the heat is applied.
- Turn on the device by pressing the power button for two (2) seconds. One LED light will remain illuminated to confirm the device is activated on the lowest heat setting.
- Press the power button until the heat intensity reaches the desired level.
 - Level 1: 110°F (43°C) and 1 LED light
 - Level 2: 120°F (49°C) and 2 LED lights
 - Level 3: 130°F (54°C) and 3 LED lights
- At startup, an automatic countdown timer is set based on the last used setting. Note: The timer is preprogrammed at the factory for 10 minutes.
- To adjust the timer, press and hold the power button for five seconds. A blinking LED will confirm entry into the timer menu. Tap the power button to cycle through and select the desired time.
 - 10 minutes 1 LED light
 - 20 minutes 2 LED lights
 - 30 minutes 3 LED lights
- The device will turn off automatically after the countdown timer expires.
- Turn off the device by pressing the power button for two (2) seconds. Power off will be confirmed with three audible beeps and the LED lights will turn off.



DANGER

To reduce the risk of electric shock:

- Do not reach for a device that has fallen into water. Unplug immediately.
- Do not use while bathing or in a shower.
- Do not place or store device where it can fall or be pulled into a tub or sink.
- Do not place in or drop into water or other liquid.
- Keep dry. Do not operate in wet or moist conditions.



WARNING

Read all instructions and safety warnings before using this device. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

To reduce the risk of burns, fire, electric shock, and/or personal injury, this product must be used according to the following instructions:

USE

- Use this device only for its intended purpose as described in this manual.
- Do not operate under a blanket or pillow as excessive heating can occur and cause fire, electric shock, and/or personal injury.
- Always unplug this device from the electrical outlet immediately after charging and before cleaning.
- Close supervision is necessary when this device is used by, on, or near invalids, or disabled persons.